

Press Release

For Release 24 March 2020

Coronavirus (COVID-19) Update – Freestyle IT and TS Continuing our commitment to deliver vital services, protect the team and our community

In response to the Prime Minister's Statement yesterday evening, we have accelerated the measures we've adopted, in order to protect the wellbeing of our employees and provide support for our customers, through this very challenging time.

Our services continue to operate, and our Helpdesk is available to provide support to everyone working remotely and those providing essential services, who are still working outside the home. Understandably, there are constraints on delivering infrastructure services at present, as the supply chain is under immense pressure, but we are working tirelessly to manage this on behalf of our customers.

All our systems are cloud based, which means that all our staff members can work from home.

Access to our Finance Systems, CRM, Email and Remote Support, means that all aspects of our business can continue to function as usual. Our phone systems can also be accessed remotely. We use Office 365 and can host video conferencing, to enable customer service to be provided at the highest possible level.

Our office is closed for the foreseeable future. Should our engineers need to make a site visit, for example in the case of hardware or system failures, then, during the Coronavirus outbreak, we will liaise with customers and make a case by case assessment.

We will evaluate the measures we have put in place, as the situation develops and follow updated UK Government, WHO and NHS guidelines. Please visit our website and social media channels for updates.

Continuing to provide support and customer service, at the highest possible level, whilst protecting the wellbeing of our team and the wider community, continues to be our top priority.

Ends

For more information, contact Natasha.clement-jones@freestyle-it.co.uk

Notes for Editors

About Freestyle IT and Freestyle TS

Freestyle IT and Freestyle TS (part of Freestyle Holdings Ltd.) provide specialist Enterprise Solutions, Managed Services and IT Support.

Industry experience enables us to provide a consultative approach, in everything we do. We understand the diverse needs and requirements of customers big and small.

Our partnership approach means we understand our customers' business priorities and can successfully design, supply, install and support solutions which streamline, transform and future proof.

www.freestyle-it.co.uk